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GREETINGS TENANTS,

HAPPY HOLIDAYS from Property Management Solutions!

Please follow these tips to prepare for the winter season / freezing weather:

- 1. Change air filters.
- 2. Cover faucets.
- 3. Clean clutter.
- 4. No grease down drains.
- 5. Be respectful and courteous towards your neighbors and housemates.
- 6. Keep your house heated to a minimum of 62 degrees during freezing weather.
- 7. Run faucets enough to let them drip during freezing weather.
- 8. Check that fireplaces, wood stoves, and electric heaters are working properly.
- Report leaks / maintenance issues by calling (940) 264-7045 or logging into your RESIDENT PORTAL at <u>pmswf.com</u> or via <u>Buildium Resident App</u> (downloadable on any smart phone).
- 10. For emergencies ONLY dial EXT. 2 when calling our office at (940) 264-7045.

REMINDER ON HOW TO PAY YOUR RENT

PAY AT OFFICE / DROP BOX:

706 Denver Street, Wichita Falls, Texas 76301 (Hours: Monday – Friday, 9am – 4pm) *Check, money order, cash accepted in person.*

CHECKS / MONEY ORDERS:

Please make pay to: **PROPERTY MANAGEMENT SOLUTIONS** or **PMS** and include your **FULL NAME + ADDRESS + APARTMENT NUMBER** on form of payment.

ONLINE VIA CREDIT / DEBIT CARD or BANK ACCOUNT: <u>www.pmswf.com</u> If you do NOT have a login to our **RESIDENT PORTAL** mentioned above, please include your **EMAIL ADDRESS + FULL NAME + ADDRESS + APARTMENT NUMBER** via email to <u>h2operating@yahoo.com</u> of by phone / voicemail at (940) 264-7045.

MAILING ADDRESS: P.O. Box 3721, Wichita Falls, Texas 76301

We will **NOT** pick up your rent for you. Kindly mail it if you do not have transportation.

<u>Thanks!</u> Property Management Solutions